



Product Change Notification

109496 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 109496 - 00
Change Title: Intel PRO/1000 PT Quad Port Server Adapter, EXPI9404PT MM#882127 and EXPI9404PTBLK MM#882125 (code named Kirkwood Retail)

PCN 109496-00

Product Discontinuance

End of Life

Date of Publication: Sept 3, 2009

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Orders are Non-Cancelable and Non-Returnable After:	Mar 31, 2010
Last Product Discontinuance Order Date:	Dec 30, 2009
Last Product Discontinuance Shipment Date:	Apr 30, 2010

Description of Change to the Customer:

The Intel PRO/1000 PT Quad Port Server Adapter, EXPI9404PT MM#882127 and EXPI9404PTBLK MM#882125 (code named Kirkwood Retail) will End of Life.

Customer Impact of Change and Recommended Action:

Customers should place their Last Time Orders by December 30th, 2009 , with the Last Shipment Date of April 30th, 2010. Orders are Non-Cancelable and Non-Returnable after March 31st, 2010.

It has come to our attention that the PCIe Switch component used on the products below may not train correctly in a PCIe Gen 2.0 slot. SKUs that may demonstrate this behavior include the following:

Intel® PRO/1000 PT Quad Port Server Adapter (Kirkwood)
SKUs: EXPI9404PT, EXPI9404PTBLK

Intel has corrected this problem on newer boards including the Intel® PRO/1000 PT Quad Port LP Server Adapter (Kirkwood Low Profile Adapter).

This communication is provided because some older boards may exhibit this problem when installed in a PCIe Gen 2 slot.

Intel's recommendation is to not use these boards in a system designed with PCIe Gen 2 slots. For Gen 2 systems, Intel recommends using the following quad port adapters. The recommended replacement products for the Kirkwood Retail adapters are:

- Intel® PRO/1000 PT Quad Port LP Server Adapter (Kirkwood Low Profile) SKUs: EXPI9404PTL MM#884309 (Retail single 10-pak), EXPI9404PTLBLK MM#884311 (Retail blk 5-pak)
- Intel® Gigabit ET Quad Port Server Adapter (Portville QT) SKUs: E1G44ET MM#897699 (Retail single 10-pak), E1G44ETBLK MM#897700 (Retail blk 5-pak)

If you have any further questions about these issues or this End of Life notice, please contact your Intel Sales Representative.

Products Affected / Intel Ordering Codes:

Product Name	Product Code	MM#	Recommended Replacement Product	Replacement Product Code	Replacement MM#
Intel PRO/1000 PT Quad Port Server Adapter Kirkwood Retail Blk 5-pak	EXPI9404PTBLK	882125	Intel® PRO/1000 PT Quad Port LP Server Adapter (Kirkwood Low Profile) Retail Blk 5-pak Or Intel® Gigabit ET Quad Port Server Adapter (Portville QT) Retail Blk 5-pak	EXPI9404PTLBLK E1G44ETBLK	884311 897700
Intel PRO/1000 PT Quad Port Server Adapter Kirkwood Retail Single	EXPI9404PT	882127	Intel® PRO/1000 PT Quad Port LP Server Adapter (Kirkwood Low Profile) Retail Single Or Intel® Gigabit ET Quad Port Server Adapter (Portville QT) Retail Single	EXPI9404PTL E1G44ET	884309 897699

Reference Documents / Attachments:

Document:

Location #:

PCN Revision History:

Date of Revision:

Sept 3, 2009

Revision Number:

00

Reason:

Originally Published PCN