



Product Change Notification

111984 - 00

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Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.

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Product Change Notification

Change Notification #: 111984 - 00
Change Title: Intel® Server Continuity Suite, Intel® Multi-Server Manager, Intel® Server Management Pack, Intel® Command Line Interface
PCN 111984-00, Product Discontinuance
End of Life
Date of Publication: December 21, 2012

Key Characteristics of the Change:

Product Discontinuance

Forecasted Key Milestones:

Product Discontinuance Program Support Begins:	Jan 01, 2013
Last Product Discontinuance Order Date:	Feb 01, 2013
Orders are Non-Cancelable and Non-Returnable After:	Feb 01, 2013
Last Product Return Date:	Feb 01, 2013
Last Product Discontinuance Shipment Date:	Mar 01, 2013

Description of Change to the Customer:

Intel is announcing the discontinuance of Intel® Server Continuity Suite per Products Affected / Intel Ordering Codes table below.

1. This product discontinuance notification is effective January 1, 2013.
2. Intel will stop providing email, chat and phone support for this product effective January 1, 2013
3. All orders are non-cancelable and non-returnable as of February 1, 2013.
4. Final purchase orders for the affected products must be placed by February 1, 2013 (Final Day to Place Orders).
5. The final quantity to be shipped must specify a customer request date (CRD) no later than March 1, 2013 (Final Day to Take Delivery of Orders).
6. Final purchase orders are non-cancelable and non-returnable, notwithstanding any conflicting terms in our quotes, purchase order acknowledgment or Distributor agreements.

Intel is also announcing the discontinuance of other non-revenue software products including: Intel® Multi-Server Manager, Intel® Server Management Pack and Intel® Command Line Interface and will no longer provide new updates via Intel® Download Center or other distribution media. Those products will no longer be supported.

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2. Intel will stop providing email, chat and phone support for this product effective January 1, 2013

Customer Impact of Change and Recommended Action:

Please determine your remaining demand for this service and/or evaluate additional sources (if applicable). Place final orders before Feb 1, 2013.

Products Affected / Intel Ordering Codes:

Product Name	Product Code	MM#
Intel® Server Continuity Suite System Manager	SCSSYSMGR	912851
Intel® Server Continuity Suite Data Protection Manager	SCSBACKUP	912852
Intel® Server Continuity Suite Advanced Data Protection Manager	SCSADVBACKUP	914444
Intel® Server Continuity Suite 2 Year Maintenance	SCSMINT	914645

PCN Revision History:

Date of Revision:
December 21, 2012

Revision Number:
00

Reason:
Originally Published PCN