



# Product Change Notification

## 113212 - 00

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# Product Change Notification

**Change Notification #:** 113212- 00  
**Change Title:** Intel® Server Boards S2400EP2, S2400EP4, S2400EP4KT & Intel® Server System R1304EP2SHFN, PCN 113212-00  
Product Discontinuance, End of Life  
**Date of Publication:** October 1, 2014

## Key Characteristics of the Change:

Product Discontinuance

## Forecasted Key Milestones:

<b>Last Product Discontinuance Order Date *:</b>	Mar. 30, 2015
<b>Last Product Discontinuance Shipment Date:</b>	Jun. 30, 2015

*\* Intel appreciates the customer's desire to receive the latest revision of products. However, Intel manages inventory on a first in first out (FIFO) basis at the MM# level. Subsequently, customer requests for a specific revision of material (below the MM#) will not be supported by Intel.*

## Description of Change to the Customer:

Intel is announcing the discontinuance of Intel® Server Boards S2400EP2, S2400EP4, S2400EP4KT & Intel® Server System R1304EP2SHFN products listed in the "Products Affected/Intel Ordering Codes" table below.

<b>Date (example)</b>	<b>Definition</b>
<b>Sept. 30, 2014</b>	<b>PDA: Product Discontinuance Announced.</b>
	Business as usual. Distributor stock rotation returns will be accepted up until the NCNR date.
<b>Dec. 30, 2014</b>	<b>NCNR: Non-Cancelable and Non-Returnable date.</b>
	Intel will make best efforts to support all orders placed between NCNR and FCFS. Deliveries must be accepted within 90 days from the FCFS date.
<b>Mar. 30, 2015</b>	<b>FCFS: First Come First Served Order Date</b>
	Existing inventory is still orderable, under NCNR terms, and will be filled on a <b>first come first served</b> basis. Intel will discontinue product builds on the FCFS date. Deliveries must be accepted within 90 days.

Final purchase orders are non-cancelable and non-returnable, notwithstanding any conflicting terms in our quotes, purchase order acknowledgment, or Distributor agreements.

Intel reserves the right to change the products because of material source restriction.

The products listed in the "Products Affected/Intel Ordering Codes" table below, have been discontinued, and will be unavailable for additional orders after the "Last Product Discontinuance Order Date" (see "Key Milestones" above) OR as soon as current inventories are depleted. All orders will be filled on a first-come, first-served basis. For applicable replacement product(s), please see the "Replacement Product" column in table below.

### **Engineering and Support Guidance for Discontinued Products:**

1. No new OS, peripheral or adaptor validation is planned during the extended life period. The THOL, supported processor and tested memory lists are frozen at PDA.
2. No new features enhancements should be expected, however ECOs may be required during the extended life period to maintain supply lines (e.g. to qualify new vendor due to a component EOL).
3. Intel will provide reasonable commercial efforts in debugging issues during the warranty period for the product after the PDA date has passed. Fixes cannot be committed, but Intel will endeavor to provide reasonable workarounds for the product.

### **Customer Impact of Change and Recommended Action:**

Determine your remaining demand for these products and/or evaluate additional sources (if applicable).

Lead-times on products with announced product discontinuance can typically stretch to 12 weeks and volumes are not buffered during the PDA period. Please work with your Intel representative on your quarterly demand forecast in order to reduce lead-times to 2-4 Weeks.

Please contact your local Intel Sales Office or Distributor if you require more information or need assistance in selecting a replacement product.

Milestone dates are estimates and subject to change based on business and operational conditions.

### **Products Affected / Intel Ordering Codes:**

<b>Product Name</b>	<b>Product Code</b>	<b>MM#</b>
Intel® Server Board S2400EP2	BBS2400EP2	919853
Intel® Server Board S2400EP4	BBS2400EP4	919854
Intel® Server Board S2400EP4KT	BBS2400EP4KT	921026
Intel® Server Board S2400EP4	DBS2400EP4	920696
Intel® Server System R1304EP2SHFN	R1304EP2SHFN	919764
Intel® Server Board S2400EP2	DBS2400EP2	920693

## **PCN Revision History:**

**Date of Revision:**  
October 1, 2014

**Revision Number:**  
00

**Reason:**  
Originally Published PCN