



# Product Change Notification

**Change Notification #:** 117973 - 00  
**Change Title:** Intel® Platform Controller Hub: FH82Q370, FH82HM370, FH82QM370, FH82CM246 and FH82H310, PCN 117973-00, Product Support, Transitioning from Intel Architecture to Intel Embedded Architecture  
**Date of Publication:** January 4, 2021

## Key Characteristics of the Change:

Product Support

## Forecasted Key Milestones:

<b>Last Demand Due Date to Local Intel Representative Prior to Product Support Change:</b>	April 9, 2021
<b>Last Corporate Assurance Product Critical Date Prior to Product Support Change:</b>	July 12, 2021
<b>Last Order Date Prior to Product Support Change:</b>	July 23, 2021
<b>Orders are Non-Cancelable and Non-Returnable After:</b>	July 23, 2021
<b>Last Shipment Date Prior to Product Support Change:</b>	January 28, 2022

## Description of Change to the Customer:

No change for Intel Embedded Architecture customers.

Intel support for the products listed in the "Products Affected/Intel Ordering Codes" table below is moving to Intel Embedded Architecture for the continued support of Intel Embedded Architecture customers. The Intel Embedded Architecture terms, conditions, and pricing will go into effect for all customers after the "Last Shipment Date Prior to Product Support Change" listed above. Please contact your Intel Embedded Architecture sales representative if you have any questions regarding this change.

## Customer Impact of Change and Recommended Action:

There is no expected impact to Intel Embedded Architecture customers.

For Intel Architecture customers the tray products listed on the "Products Affected/Intel Ordering Codes" table should be managed in accordance to the "Key Milestones" listed above. "Last Demand Due Date" is the date your remaining demand for these products is due to your Intel representative. These products will only remain on Intel's Corporate Assurance Process until the "Last Product Discontinuance Order Date". The "Last Corporate Assurance Product Critical Date" is the last date that customers should submit a request for product utilizing Intel's standard Corporate Assurance Criticals Process. "Orders are Non-Cancellable and Non-Returnable" date applies to both Corporate Assurance and backlog after the "Last Product Discontinuance Order" date. At this date a snapshot will be taken of all remaining backlog and/or assurance and this quantity will become non-cancellable. The "Last Product Discontinuance Order Date" is the final day for customers who carry backlog to book the Assurance Intel has granted as of the "NCNR Date". For all customers Corporate Assurance must be booked and shipped by the "Last Product Discontinuance Shipment Date." From date of PCN publication, interim booking and turn back deadlines or separate Letter Agreements will apply vs. the standard Corporate Assurance Process.

Once product support is officially transferred to Intel Embedded Architecture, all discounts approved prior to "Last Shipment Date Prior to Product Support change" will no longer be honored.

## Products Affected / Intel Ordering Codes:

Marketing Name	Platform	Product Code	S-Spec	MM#	Stepping
Intel® FH82Q370 Platform Controller Hub	DESKTOP	FH82Q370	S R404	964246	B0
Intel® FH82HM370 Platform Controller Hub	MOBILE	FH82HM370	S R40B	964269	B0
Intel® FH82QM370 Platform Controller Hub	MOBILE	FH82QM370	S R40D	964271	B0
Intel® FH82CM246 Platform Controller Hub	MOBILE	FH82CM246	S R40E	964272	B0
Intel® FH82H310 Platform Controller Hub	DESKTOP	FH82H310	S RCXY	978829	B0

## PCN Revision History:

**Date of Revision:**

January 4, 2021

**Revision Number:**

00

**Reason:**

Originally Published PCN



# Product Change Notification

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**Should you have any issues with the timeline or content of this change, please contact the Intel Representative(s) for your geographic location listed below. No response from customers will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth in this attached PCN.**

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